

**National JACL Credit Union
Minutes of the 77th Annual Meeting
Saturday, April 25, 2020
Due to COVID-19 Pandemic
Virtual Meeting via Zoom**

The 77th Annual Meeting of the National JACL Credit Union was attended by a total of approximately 26 credit union members, volunteers, and staff. Due to the COVID-19 situation in the United States currently, all in-person meetings have been cancelled. Due to this epidemic, the annual meeting was held via a Zoom Conference call.

No food was served this year.

Call to Order:

The business meeting began at 6:04 p.m. Chairman Larry Grant welcomed the members and called the meeting to order. Larry Grant thanked all those in attendance for being patient as we worked through our first online annual meeting. He then turned the time over to Celeste Fredrickson to review proper conference call etiquette. Celeste was the moderator for the meeting and requested all questions be directed to her through the Zoom Chat option. Larry reviewed the evening's agenda and made sure everybody had access to the necessary reports.

Approval of 2019 Annual Meeting Minutes:

Board secretary, Kris Yamada, stated that copies of last year's annual meeting minutes was posted to the JACL Credit Union website on the 2020 Annual Meeting page: <https://www.jaclcu.com/2020-annual-meeting/>. No corrections. Kris Yamada then asked for a motion to accept the 2019 Annual Meeting minutes. Floyd Mori made the motion to accept the minutes as written through the Zoom Chat option. The motion was seconded by Nate Imamura. A question about 2018 vs. 2019 membership and loans was asked by Janet Komoto. Dean stated that this question would be tabled until later in the meeting as it does not relate to the approval of the 2019 Annual Meeting minutes. A majority vote of approval was received from the membership via an online voting process.

Supervisory Committee Report:

Supervisory Committee Chair Maya Chow delivered the Supervisory Committee report. Maya thanked the Board of Directors and Dean for their help and support. Maya introduced her committee and thanked the staff of the credit union for always being so helpful during their monthly audits.

The committee conducted monthly examinations of the credit union affairs and found everything to be in order for the year ended December 31, 2019. The committee also reported that Dickson & Co, Inc. CPA has been retained to conduct the annual examination of the credit union's financial operations. Current committee members are: Maya Chow, Dot Richeda, Karen Okawa, and Katherine Seo.

Larry Grant asked for a motion to accept the Supervisory Committee report. Kris Yamada made the motion. The motion was seconded by Davis Hong and received unanimous approval from the membership via an online voting process.

Elections:

Board member Nate Imamura announced that nominations for the Board of Directors closed ten days prior to the annual meeting. Nate stated that the credit union does two board positions up for election and two candidates. The candidates are also incumbents. No other nominations were received and we do not allow floor nominations.

Nate Imamura announced that elections this year were as follows:

- Charlie Brown – 3 year term
- Larry Grant – 3 year term

Nate Imamura asked for a motion to re-elect Charlie Brown and Larry Grant by acclamation. Kris Yamada made the motion. The motion was seconded by Sandra Grant and received unanimous approval from the membership via an online voting process.

President's Report:

Dean thanked everybody in attendance for our “different” 77th Annual Meeting. This is our first virtual meeting and the credit union continues to learn and grow from these experiences. Dean wants nothing more than for all our members to stay safe and healthy during this critical and historic time in history. Dean thanked all our medical, front line and essential workers. He also thanked our members for making the adjustments that the credit union has had to make, such as closing the lobby and using the drive thru. Everybody has shown great patience to the credit union. Dean knows it is inconvenient and again, thanks our members for their support! Dean looks forward to the lobby opening again and hopes it will be sooner than later.

The credit union, overall, is doing well. Our 2019 Capital Ratio ended at 12%, which is a good number and higher than last year. This will help us weather the storm from the COVID-19 epidemic. Our loan growth is good. Without new loans the credit union is limited in its ability to offer new products and services. Our expense ratio is good as well. Dean stated that he knows this is YOUR money and we try and keep a tight control of expenses for you. Dean also stressed how much we appreciate our members for trusting the credit union with their money! He reminded us that we are NCUA Insured and they are a part of the federal government, similar to FDIC. Dean touched on our electronic services. We know how these services are more and more important to our daily lives and we continue to try and stay up to date. We now offer bill pay, an updated website, and our mobile banking is becoming more and more popular! On our mobile app you can now look at your balances, transaction history, transfer money, and make a loan payment. Dean also reminded our members that you can send the credit union a deposit or loan payment through Venmo as well.

The credit union has survived many downturns and we will continue to give our members the best financial service that we can offer! With the trusts of our members, guidance from the Board and Supervisory Committee, and the hard work and commitment of the Staff, we will continue to keep YOUR credit union strong! Dean stated that his staff are his heroes and he truly does appreciate them for their support of him through this pandemic.

Chairman's Report:

Larry Grant, Chairman of the Board, stated that even though he wrote his message in January for the Statement of Conditions, before the pandemic, it still applies, maybe even more so now! Larry focused around the phrase, “Okagesama-de” or “I am what I am thanks to you”. Larry is full of gratitude for all our members. He stated that the success of any community or organization is due to the people who support them – our members, the staff, Dean, and the volunteers. Larry highlighted the staff, as the key asset, in our successful transition to close the lobby. We are lucky because the credit union was prepared for our staff to be able to rotate between working in the office and at home.

Larry thanked everybody for attending, his fellow board members, the supervisory committee, and the staff for their commitment to the credit union. In closing, Larry expressed three words to the Founders of the credit union: Okagesama-de: to show respect for those who came before you and helped you to get where you are today. Our credit union is what it is today because of our founders.

Gaman: enduring the seemingly unbearable with patience and dignity. Through the hardships the credit union has faced, instead of quitting or waiting for a bailout, our founders toughened up or used Gaman to get through the hard times.

Ganbaru: Persistence and tenacity, to do one's best. Ganbaru encapsulates the ideals of doggedness and hard work. We are still here today because we have “ganbaru'ed”.

Larry thanked Dean for making sure the credit union is on sound ground and moving forward. We are optimistic about how we can ride through this pandemic. We all appreciate Dean's hard work!

Other Business:

Dean Hirabayashi addressed the questions previously posed by Janet Komoto. She requested a comparison of our membership from 2018 to 2019 and loan information from 2018 to 2019.

Dean stated that he did not have the exact membership numbers to compare. However, membership has been declining for the past 7 years or so. If there was a decline from 2018 to 2019, the decline was significantly lower than in all previous years.

Dean stated that loan dollar amounts for 2018 and 2019 are listed on the Balance Sheet in the Statement of Condition brochure. He does not have loan numbers with him right now. Dean stated that all meeting questions will be addressed on the website.

Adjourn:

There being no further business, Nate Imamura made the motion to adjourn the meeting. Terri Nakashima seconded the motion. With unanimous approval, Larry Grant declared the business meeting to be adjourned at 6:35 p.m.

Due to the meeting being held online, there was no entertainment or raffle prizes this year. The meeting concluded at 6:35 p.m.

Respectfully Submitted,



Kristina J. Yamada, Secretary

*Follow-up dated May 1, 2020: Terri Nakashima did speak to Janet Komoto and answered all her questions that were posed at the Annual Meeting.